

# Dual-Path Driver Analysis (DPDA)

Identify which closure cues improve cap experience and how those improvements translate into total product experience

**Objective: Move beyond simple correlation by quantifying**

→ 01

## Direct Drivers

Closure phenomena that directly improve cap experience and/or overall product experience

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## Indirect Drivers

Phenomena influencing overall experience through improving closure experience

↔ 03

## Dual-Impact Drivers

Cues strengthening both closure experience and total product perceptions

# Analytical Framework

## STEP 1 | Joint Driver Modeling

A Seemingly jointly driver models:

**Closure Experience + Overall Product Experience**

while accounting for shared variance across the two outcomes.

This helps identify:

- Cap-experience-specific drivers
- Overall-experience drivers
- Shared dual-impact drivers

## STEP 2 | Mediation Impact Decomposition

For significant drivers, mediation modeling separates:

**Total Impact = Direct Effect + Indirect**

**Indirect effect pathway:**

Phenomenon → Closure Experience → Overall Experience

This quantifies whether a driver works mainly through functional usability or also contributes directly to emotional product perception.

## Why This Approach

Compared with standard driver analysis, this framework captures:

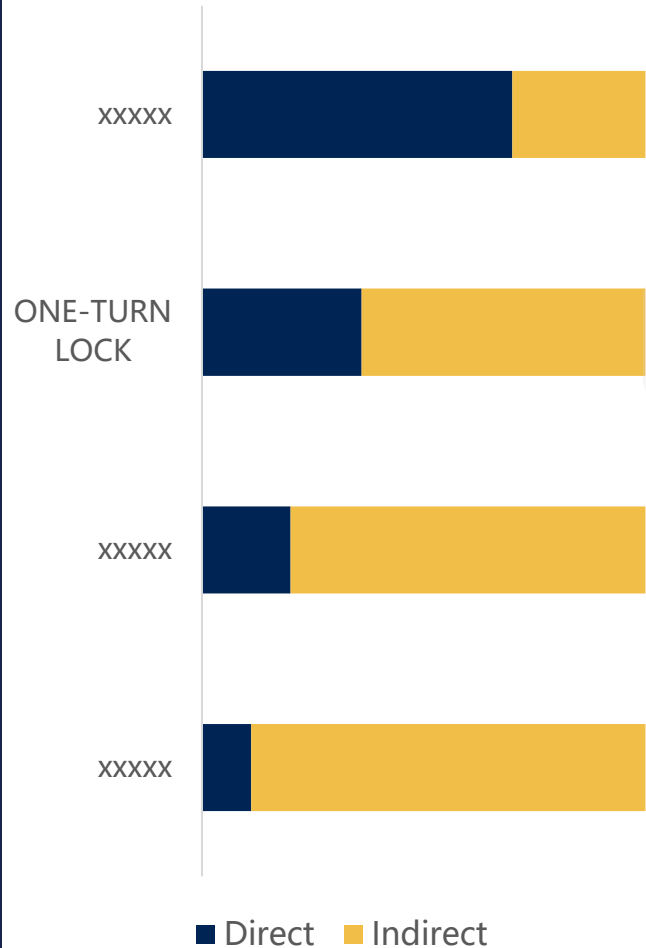
- ✓ Shared drivers across two linked outcomes
- ✓ Direct vs indirect impact pathways
- ✓ Prioritization of features with highest experiential leverage

★ DPDA combines joint outcome driver modeling and mediation decomposition to distinguish which closure cues improve experience directly, indirectly, or through both pathways.

# Output: Driver Prioritization

Closure Cue	Impact on Cap Exp	Direct Impact on Overall	Indirect Impact via Cap Exp	Driver Type
Clear click sound	<b>High</b>	Low	High	Translational
One-turn lock	<b>High</b>	Medium	High	Dual
Torque resistance	Medium	<b>High</b>	Medium	Emotional
No slippage	<b>High</b>	Low	Medium	Foundational

# Output: Effect Decomposition



**ONE-TURN LOCK**  
**+0.42**  
Total Effect on Overall Experience

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Direct Effect  
**+0.15** 36%

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Indirect via Closure Exp  
**+0.27** 64%

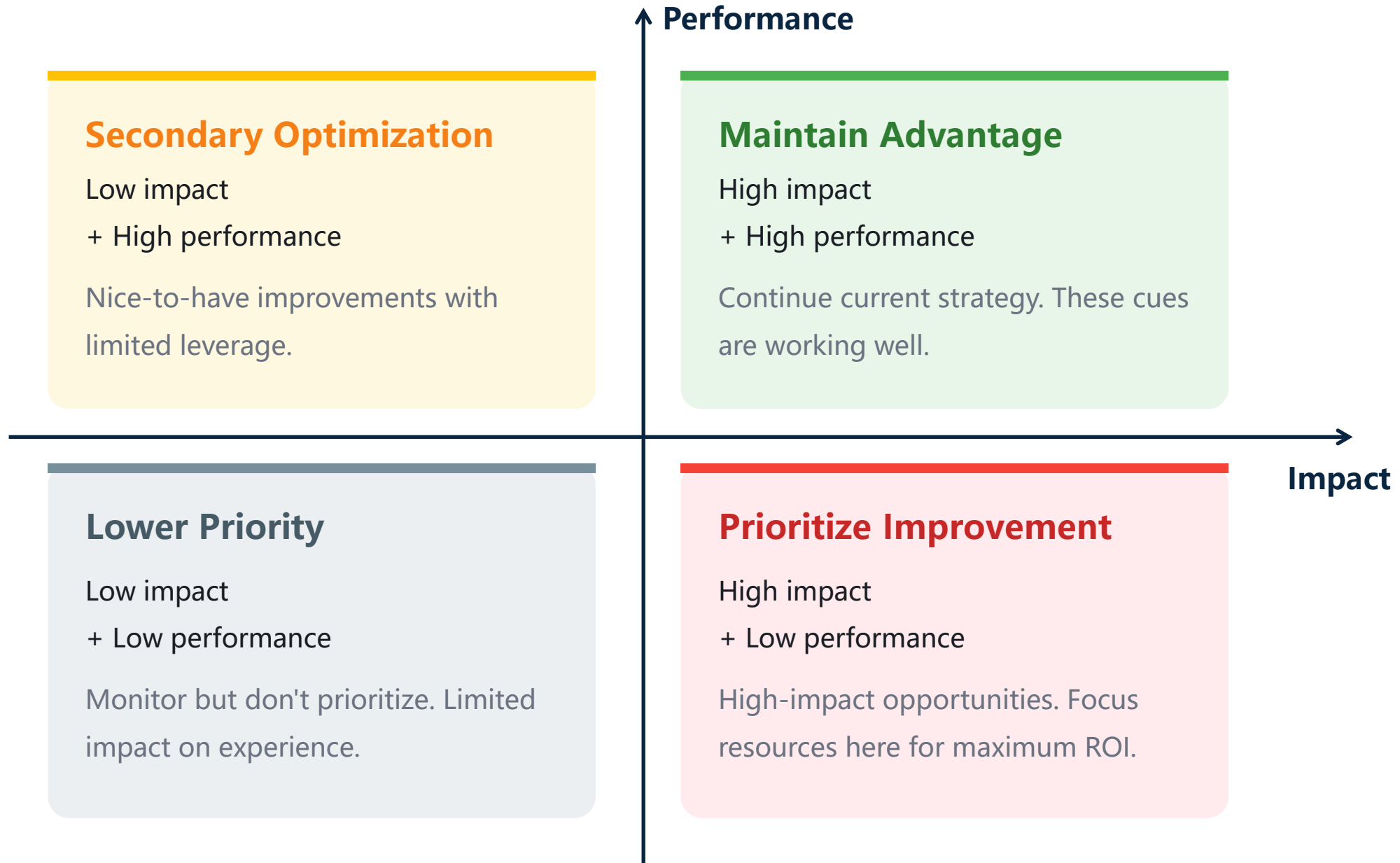
## Interpretation

Most impact comes from **improving functional closure experience**, rather than purely symbolic perception.

**Key Takeaway**

The **64% indirect effect** indicates that one-turn lock's primary value is delivering a superior closure sensation that cascades into overall product satisfaction.

# Output: 象限图



# Perception Association Network Analysis (PANA)

Mapping how closure cues shape product perceptions through an interconnected network

**Objective: Go beyond isolated driver relationships to understand how closure-related cues connect with broader product perceptions as a system.**



## Perception-building cues

Which closure phenomena are most strongly associated with positive product perceptions



## Association clusters

Groups of closure cues and perceptions that naturally reinforce one another



## Central “Hub” attributes

Cues serving as key anchors that influence multiple perceptions simultaneously

# Analytical Framework

## STEP 1 | Construct Association Network

A network is built linking:

- Closure phenomena
- Product perceptions

Connections represent **unique associations** after controlling for all other variables

(Conditional Mutual Information Network)

## STEP 2 | Identify Network Structure

The model reveals:

- Strongest cue-perception linkages
- Natural clusters (communities)
- Central nodes (high influence hubs)

This isolates meaningful relationships beyond simple pairwise correlations.

## STEP 3 | Design Implications

Different cues contribute differently:

- Functional reassurance
- Premium signaling
- Ease-of-use signaling

The network shows which sensory signals are most effective for building each perception.

## Why Use Network Analysis

Compared with standard correlation matrices:

- ✓ Removes spurious overlap among attributes, isolating true unique relationships
- ✓ Reveals perception ecosystems, not isolated links — understanding the full network effect
- ✓ Identifies multi-perception "hub" cues with outsized leverage across the network

# Output: Network Map Interpretation



## Conditional Mutual Information Network (CMI Network)

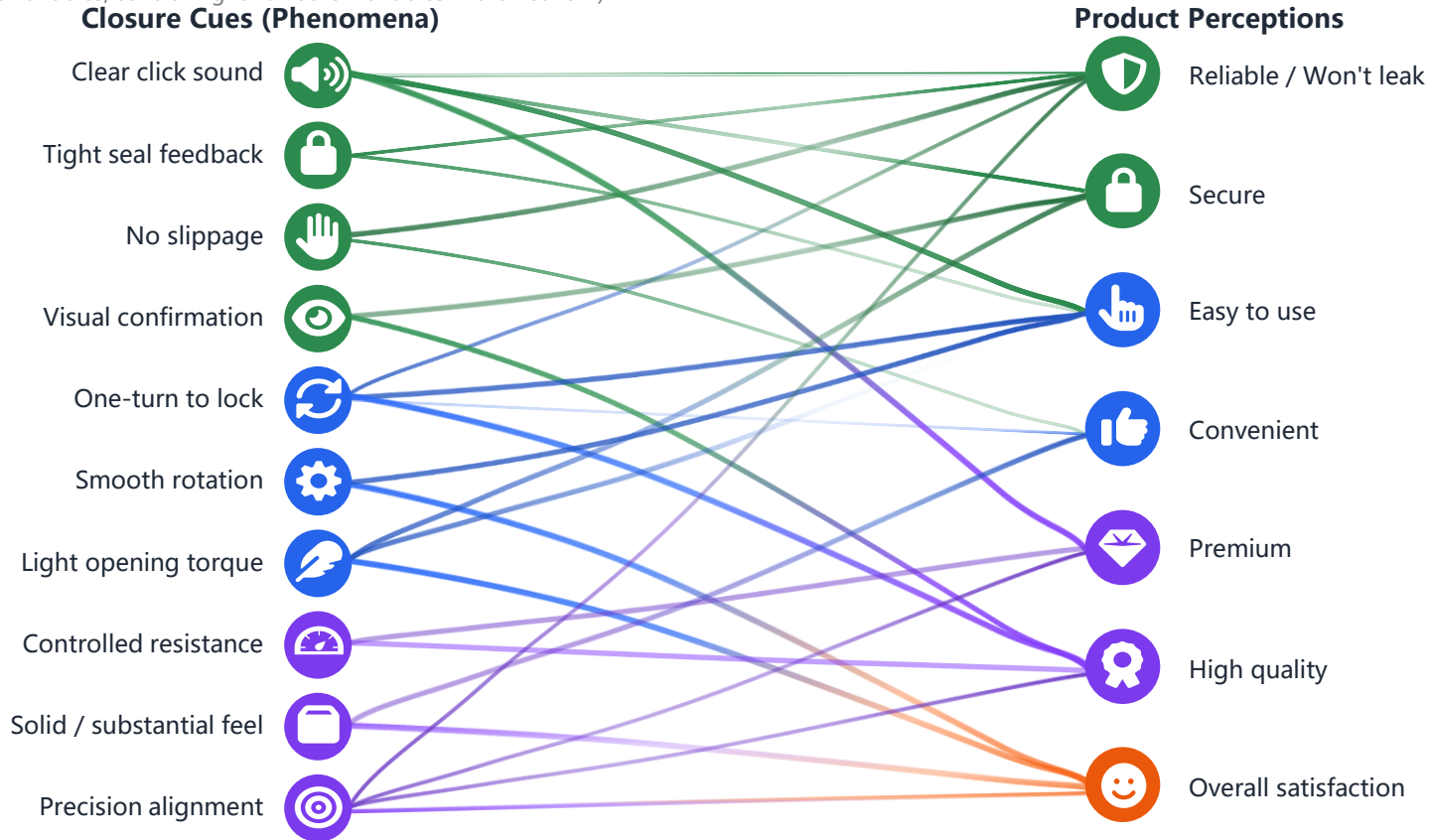
Edges represent conditional mutual information  $I(X; Y|Z)$   
 (information shared between two variables, controlling for all other variables in the network)

**Functional Confidence**  
 Signals that confirm proper closure and protection

**Ease of Use**  
 Signals that make closing effortless and convenient

**Sensory Quality**  
 Signals that convey quality through touch

**Overall Outcome**  
 Holistic evaluation of the product experience



**Edge Strength (Conditional Mutual Information)**

- Very Weak (0.00–0.04)
- Weak (0.04–0.08)
- Moderate (0.08–0.14)
- Strong (0.14–0.20)
- Very Strong (>0.20)

Higher values = more unique information shared between variables.

**Cluster (Communities)**

- Functional Confidence
- Ease & Convenience
- Premium Perception
- Overall Outcome

**Key Hub Cues (Centrality)**

Cue (Phenomenon)	CMI Degree Centrality
Clear click sound	1.36
One-turn to lock	1.18
Controlled resistance	1.05
Tight seal feedback	0.94
Smooth rotation	0.82

Higher centrality = greater unique information influence across the perception network

**Network Insights (CMI)**

- ✓ Conditional information detects both linear and non-linear unique relationships.
- ✓ Clear click sound is the most information-rich cue, shaping multiple perceptions across clusters.
- ✓ One-turn to lock strongly drives ease-related perceptions through meaningful unique information.
- ✓ Controlled resistance is the key cue building premium perception and overall quality.
- ✓ CMI network removes spurious links explained by other variables, highlighting the true influence structure.

**Top Cue–Perception Associations (by Conditional Mutual Information)**

Closure Cue (Phenomenon)	Perception	CMI (I Z)	Strength
Clear click sound	Reliable / Won't leak	0.28	Very Strong
Clear click sound	High quality	0.25	Very Strong
Tight seal feedback	Reliable / Won't leak	0.24	Very Strong
One-turn to lock	Easy to use	0.23	Very Strong
No slippage	Secure	0.21	Very Strong

Closure Cue → Perception	Perception	CMI (I Z)	Strength
Controlled resistance → Premium	Premium	0.24	Very Strong
Solid / substantial feel → High quality	High quality	0.22	Very Strong
Precision alignment → Premium	Premium	0.19	Strong
Smooth rotation → Easy to use	Easy to use	0.18	Strong
Visual confirmation → Secure	Secure	0.14	Moderate

**How to Read This CMI Network**

- Edges show unique info between variables.
- Stronger edges = more explanatory info.
- Clusters = perception ecosystems.
- Focus on high-centrality cues.

Notes: Network estimated using Conditional Mutual Information (Kraskov estimator, k=5) with strength threshold  $|I| >= 0.04$  for edge retention.